

THE BODY SHOP™

5036 One World Way
Wake Forest, NC 27587
T. (919) 554-4900
F. (919) 554-4361
www.thebodyshop.com

May 8, 2008

To Whom It May Concern:

This reference letter is in regards to Tidalwave Inc. I have been in the Commercial Construction industry for over 30 years and have nothing but the utmost respect for Tidalwave. Their staff is second to none; they are professional, knowledgeable, caring, detail oriented, cost conscious, and most importantly honest. In an industry that is increasingly competitive they have remained at the TOP of my list. They have never let me down.

When I started with The Body Shop in December of 2006 I immediately introduced them to our most current design/layout and indicated that there are strict budgets and timelines that must be met without fail. They have consistently met my expectations and to date have built 23 separate Body Shop's. The design is consistent but the conditions are ever changing. They have rarely met a challenge they cannot over come and have a "make it happen on time and under budget" mindset and always give 150%. George Hoenig and his team are excellent communicator's and you always know where the project stands in relation to budget and timelines. In other words, I trust them.

They back their work 150% and are always looking for ways to improve. If a warranty or maintenance issue arises-they are the first in line to make it right without hesitation they provide superior customer service.

Tidalwave also built 6 Red Robin Restaurant's for me when I was the Director of Construction for them. I point this out to show you the level of diversity and ability their team has. I welcome any phone calls to answer any questions you might have regarding Tidalwave and their abilities. They come with the highest recommendation possible. I can be reached at any time at 919-247-3084.

Sincerely,

Mark Cox
Manager, Construction and Design
The Body Shop

**MADE WITH
PASSION**

**AGAINST
ANIMAL
TESTING**

**SUPPORT
COMMUNITY
TRADE**

**ACTIVATE
SELF
ESTEEM**

**DEFEND
HUMAN
RIGHTS**

**PROTECT
OUR
PLANET**

